

South Australia Divisions' – Integrated Primary Care Forum

The following tables, graphs and comments are compiled from the evaluation forms completed by the participants attending the forum.

Please note

- 1.** Not all participants attended both days and not all participants completed all sections
- 2.** The forum attendance is an aggregated total over the two days and includes those who attended the breakfasts
- 3.** Total forum attendance = 83
- 4.** Total evaluations for section 1 = 38 returned
- 5.** Total evaluations for section 2 = 27 returned

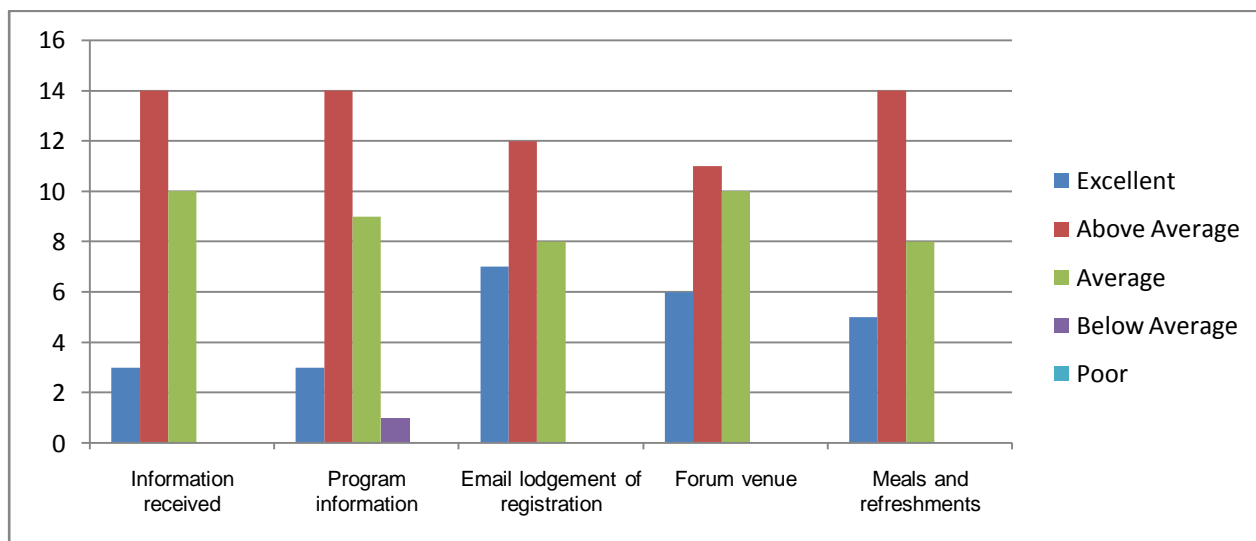
Section 1. Refers to administration of the forum, keynote speakers and the integrated multi-program workshop

Section 2. Refers to topic specific events, the forum networking dinner and general comment feedback

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Forum Administration and Venue

	Excellent	Above Average	Average	Below Average	Poor
Information received	3	14	10		
Program information	3	14	9	1	
Email lodgement of registration	7	12	8		
Forum venue	6	11	10		
Meals and refreshments	5	14	8		



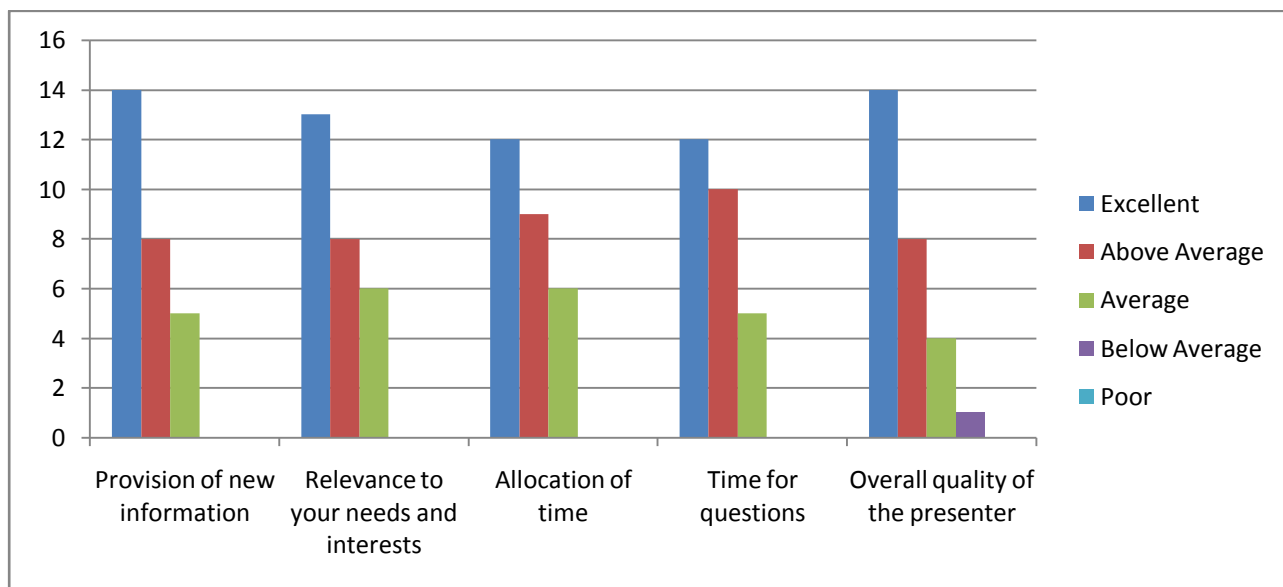
Comments:

- Too much bread and breakout rooms too small
Definitely not enough notice given for the forum it is hard spending 2 days out of the office – don't send invites via lists – I got about 4 copies of everything
- Check in staff were difficult to deal with for those staying at the Rydges
- Table setting not ideal – could not see screen. Missed a lot of the info and got a sore neck
- Parking problem (lack of) and not enough notice of forum
- Limited parking – nightmare, don't use city locations if no parking!!
- Had my daily exercise walking from my car
- Would have been good to have earlier notice of forum
- Need venue with ample parking, start time changed without notification?????
- Consultation and program information would have been better earlier parking was a problem, but otherwise great venue
- Well organised
- Venue should always be located near appropriate parking e.g. multi-story car park building
- Notification of forum very late, details of program prior to forum poor

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Kate Moodabe: Approaches to Health Management through “Systems Care”

	Excellent	Above Average	Average	Below Average	Poor
Provision of new information	14	8	5		
Relevance to your needs and interests	13	8	6		
Allocation of time	12	9	6		
Time for questions	12	10	5		
Overall quality of the presenter	14	8	4	1	



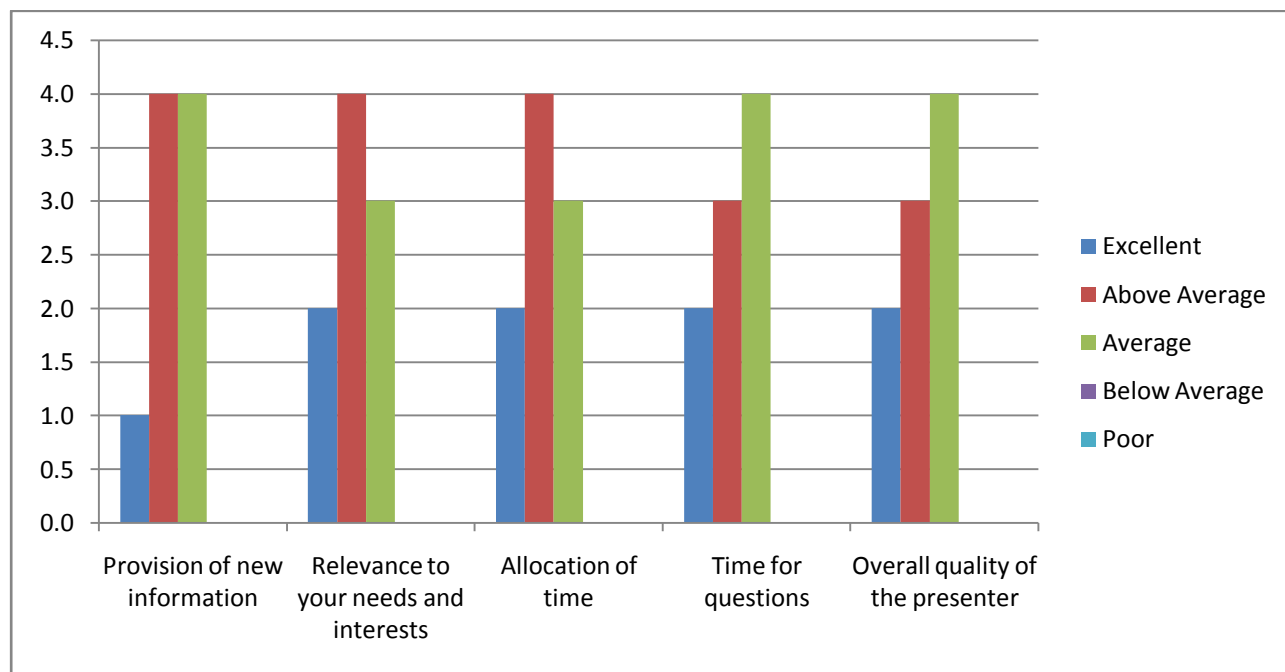
Comments:

- Great session provided by Kate, very informative
- I saw no reason for Kate to keep picking o her husband, what he added was value to her presentation
- Nothing new, too much time – not enough content
- Very interesting to hear how primary health is being managed
- Needed an overview

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Liesel Wett: National Health Reform Update

	Excellent	Above Average	Average	Below Average	Poor
Provision of new information	1	4	4		
Relevance to your needs and interests	2	4	3		
Allocation of time	2	4	3		
Time for questions	2	3	4		
Overall quality of the presenter	2	3	4		



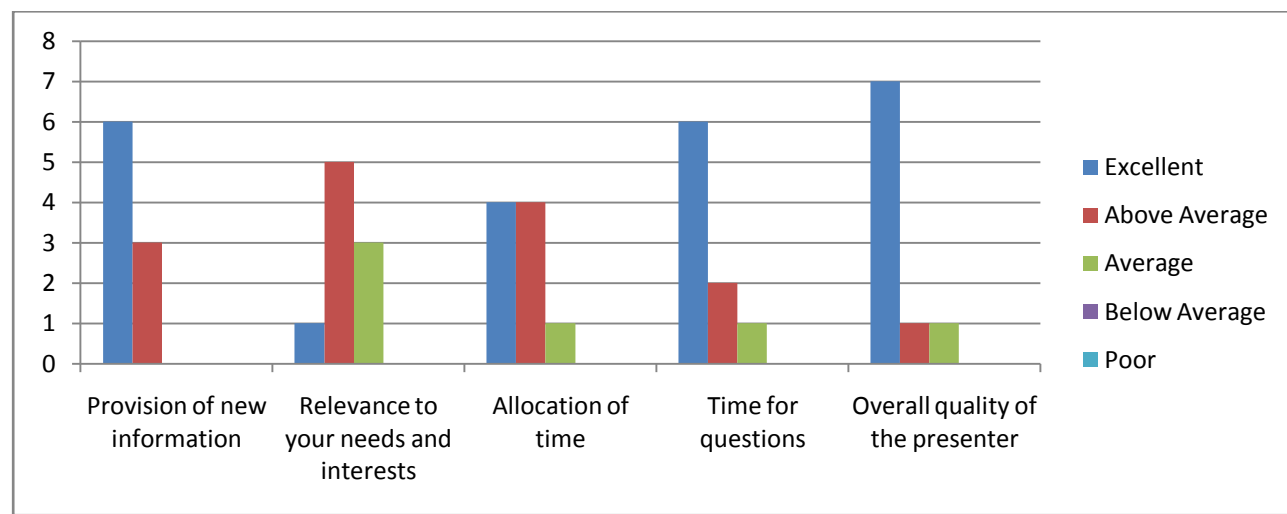
Comments:

- Great to be updated from a National perspective
- Nothing new covered at AGPN Forum
- Really great to hear from Liesel – we don't often get direct contact with AGPN staff, so this was appreciated especially Liesel as deputy CEO, it was pleasure to spend time with her

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Dr. Penny Briscoe: An Integrated Approach to Managing Chronic Pain

	Excellent	Above Average	Average	Below Average	Poor
Provision of new information	6	3			
Relevance to your needs and interests	1	5	3		
Allocation of time	4	4	1		
Time for questions	6	2	1		
Overall quality of the presenter	7	1	1		



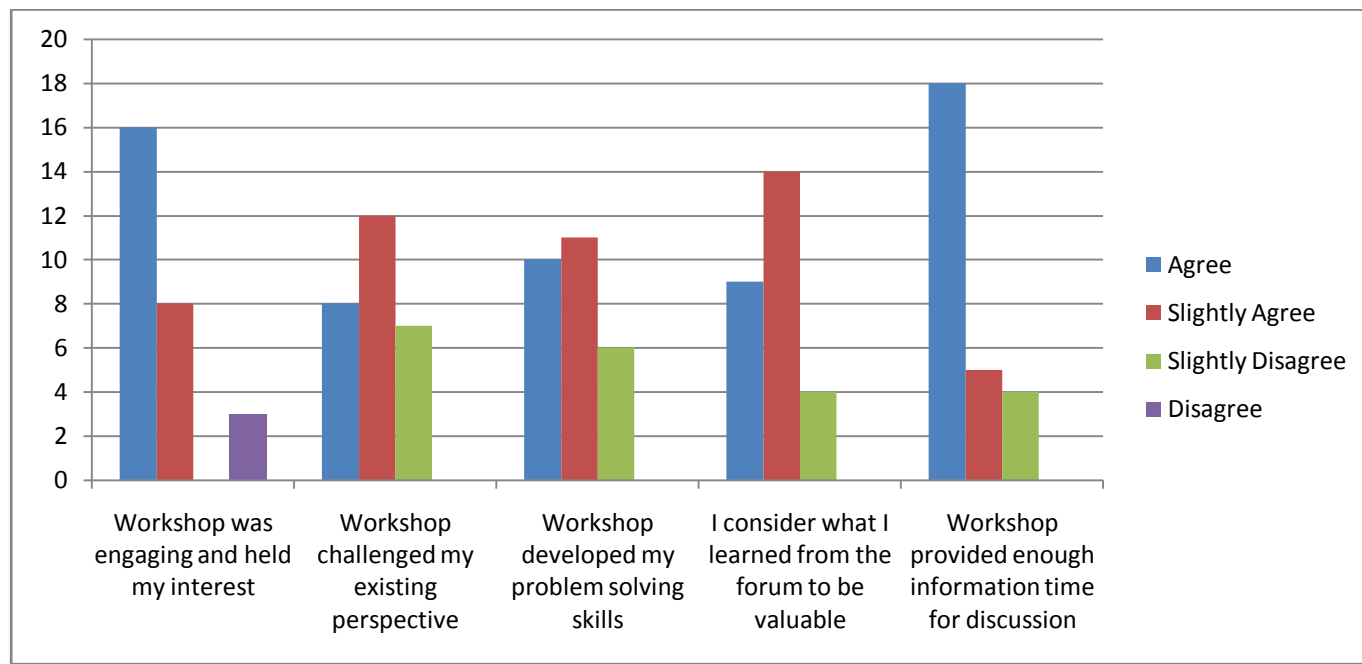
Comments:

- Should not have been last speaker. Would have been better after lunch or day one
- This was a very clinical presentation which may not be relevant for many attended
- Very interesting – management of chronic pain
- Very interesting will contact Penny for a GP CPD session
- Wow, this really hit the rank both professionally and personally

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Multi-Program Workshop

	Agree	Slightly Agree	Slightly Disagree	Disagree
Workshop was engaging and held my interest	16	8		3
Workshop challenged my existing perspective	8	12	7	
Workshop developed my problem solving skills	10	11	6	
I consider what I learned from the forum to be valuable	9	14	4	
Workshop provided enough information time for discussion	18	5	4	



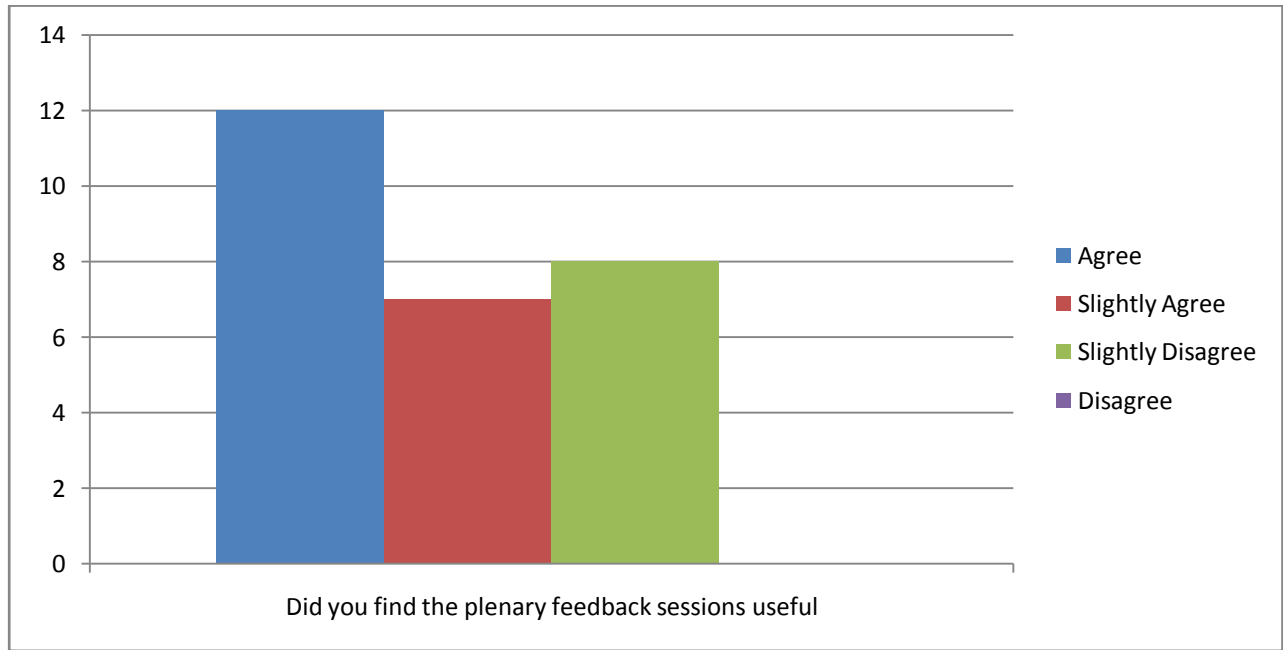
Comments: What did you like most about the workshop?

- Interaction with other division staff great facilitators Kelly and Kelly
- Ok, if we actually see this result, - don't let it get stuck at CEO level
- The chance to talk in depth as a small group; run to time
- Interesting discussion, good comments and suggestions (devil's advocate ++)
- Interesting to hear how other GP Networks are approaching programs
- Some interesting points brought up
- Would be interesting to get a general practice viewpoint on these questions and compare to responses
- A framework to explore and identify key themes that are common across different program areas
- Plenty of time – coaches rather than facilitators, clear guidelines
- Pre-allocation of groups was good, and size of groups was appropriate. Although not necessarily challenging, the question did provide much discussion

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Multi-Program Workshop Presentations

	Agree	Slightly Agree	Slightly Disagree	Disagree
Did you find the plenary feedback sessions useful	12	7	8	



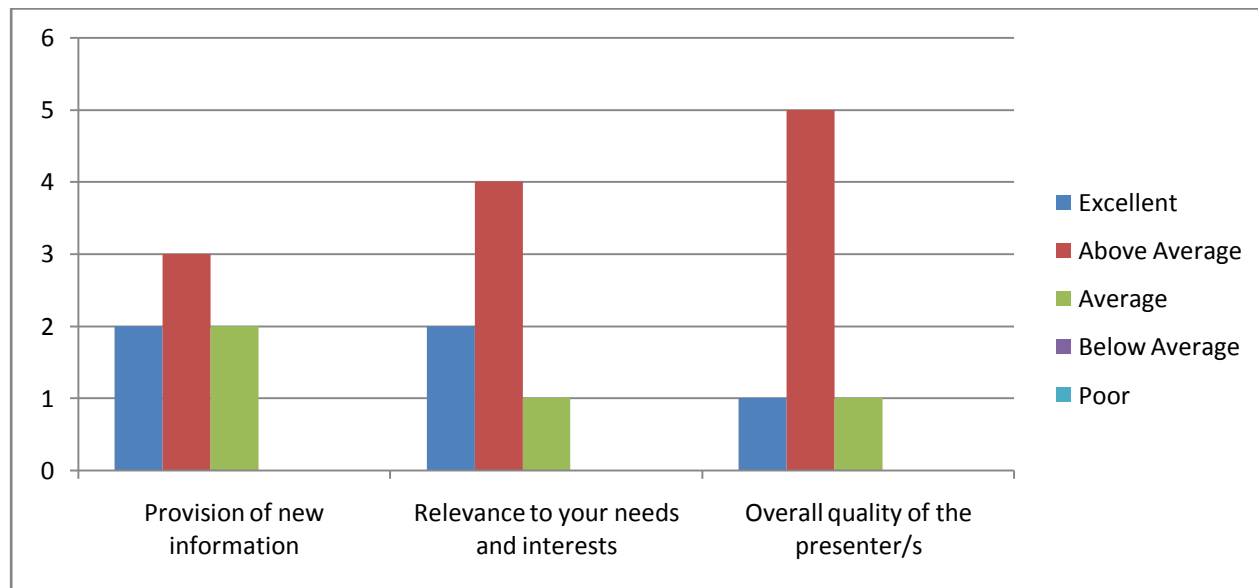
Comments:

- Feedback worthy
- Would prefer this to be collaborated and session information on before forum or emailed to participants
- e-Health is the answer
- Thinks this is not necessary – GPSA could disseminate as a summary only after forum, boring, too much waffle, needed to be sharp, short and shiny and if at all

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e-Health Breakfast – (7 evaluations returned)

	Excellent	Above Average	Average	Below Average	Poor
Provision of new information	2	3	2		
Relevance to your needs and interests	2	4	1		
Overall quality of the presenter/s	1	5	1		



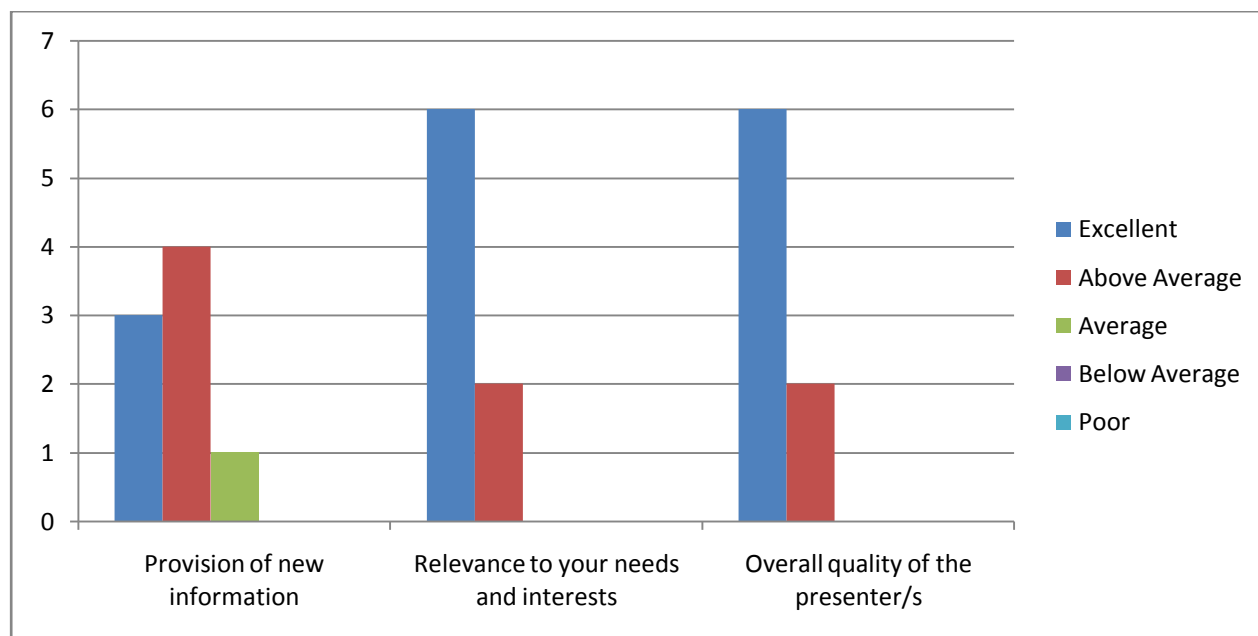
Comments:

- Good have AGPN update – thanks
- Great session however nothing new but still good to get updated by Greg and Craig
- We need new/updated information on these as most of us already have some background knowledge

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Aboriginal Health – (8 evaluations returned)

	Excellent	Above Average	Average	Below Average	Poor
Provision of new information	3	4	1		
Relevance to your needs and interests	6	2			
Overall quality of the presenter/s	6	2			



Comments:

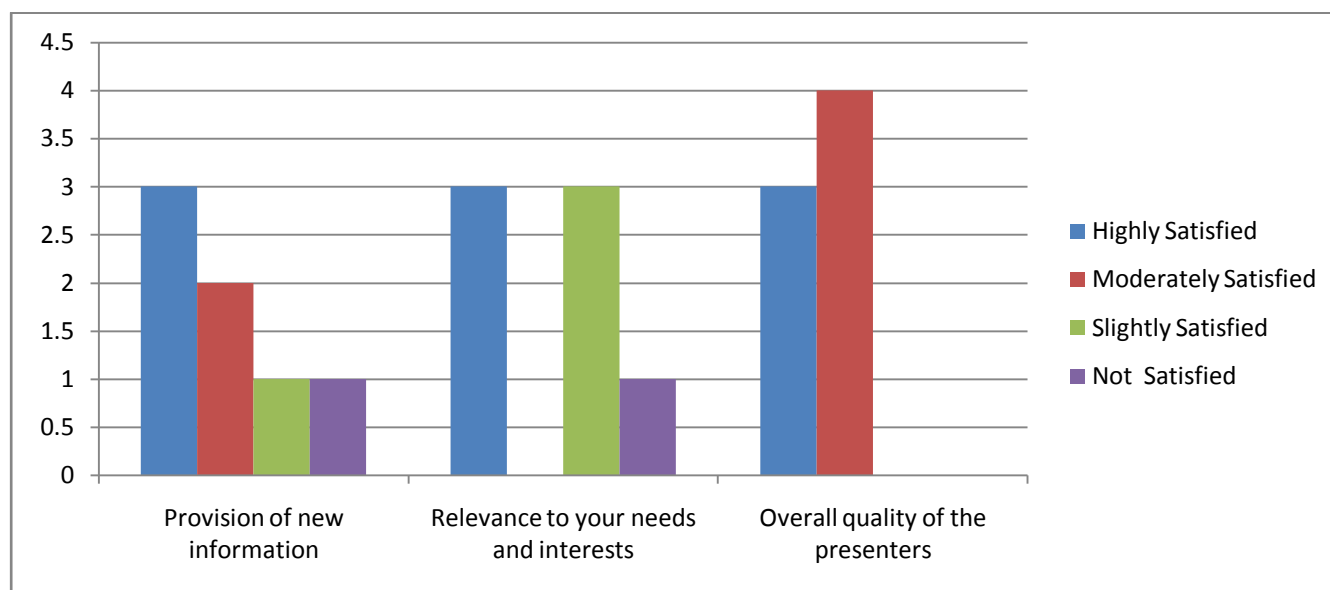
- Well presented high quality information
- Fantastic presentations – can these be put online for divisions to access?
- Two fantastic presenters
- Very competent speakers, more time
- Adolescent portion very relevant overall extremely useful
- Although these were time restraints the information was delivered in a way that the important issues were covered and easy to absorb
- Excellent speakers, shame these was no further explanations on the “Closing the Gap” initiative or open discussion on divisions plans
- Breakfast did not cater for special dietary requirements – so hungry!!

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Program Specific Sessions

Immunisation – (7 evaluations returned)

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Provision of new information	3	2	1	1
Relevance to your needs and interests	3		3	1
Overall quality of the presenters	3	4		



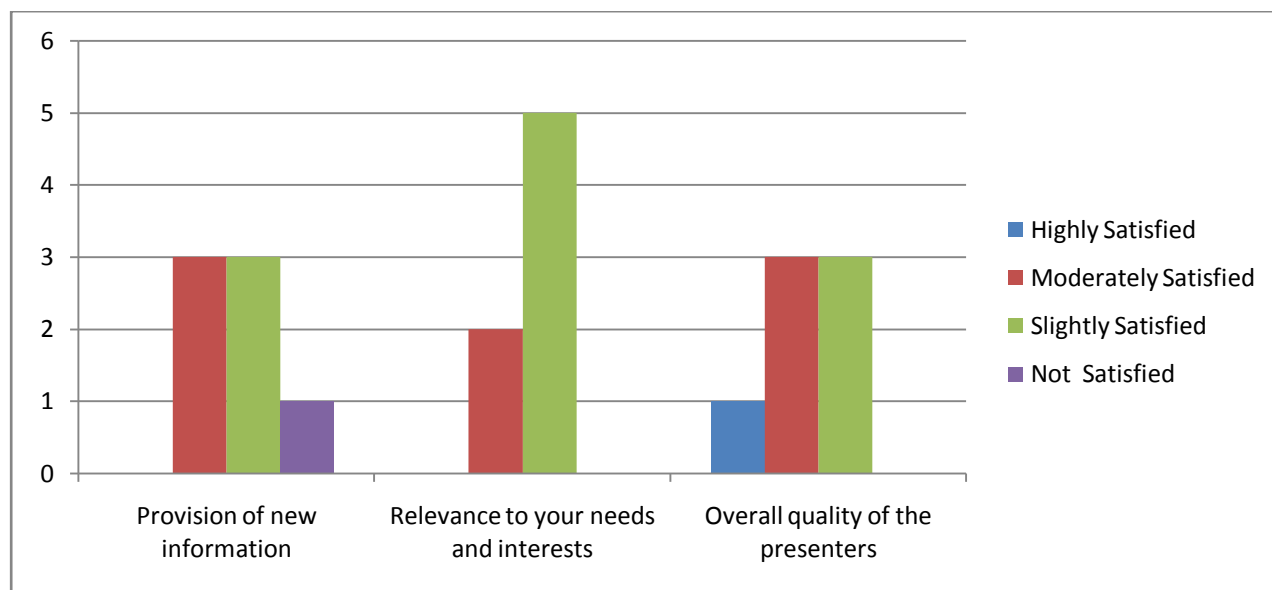
Comments:

- Urban 4yrs funded by GPII which is based on children under 7 yrs – presenters based on adult immunisation, therefore irrelevant; most relevant speakers from Medicare/ACIR had limited time squashed in at end and overlapped lunch
- Too short of time to fit all our information in, ACIR presentation really rushed and was the most relevant; Too rushed, too short on time presenters not able to answer fully questions
- Chose immunisation as this is what I am funded mainly funded for; time was way too short for the immunisation program; guest speakers were cut short for their presentations, not all divisional staff had the opportunity to discuss their local projects and reports and resources only 6/12 spoke; Patricia from Medicare who is vital to our immunisation coverage was cut really short when we needed to ask questions; she put a lot of effort in with data and graphs and unable to discuss, it was fantastic to network with the immunisation group again
- More time for presenters – all were rushed
- Speakers rushed for time, Patricia had to present in limited time; session ran ½ hour late, not enough time to network/share resources; require a full day to ensure adequate clinical professional development, not just program detail; GPSA rep in-out between immunisation and QUM, not ideal; didn't have time to attend LMP lunch session
- We could have done with a whole day on immunisation – there was a lot of interesting relevant information not enough time, the session ran late due to all the information presented – which wasn't completed
-
- Need to maintain regular F2F meetings especially as the national registration of nurses come about 6 monthly, short time frame

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QUM/HMR– (7 evaluations returned)

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Provision of new information		3	3	1
Relevance to your needs and interests		2	5	
Overall quality of the presenters	1	3	3	



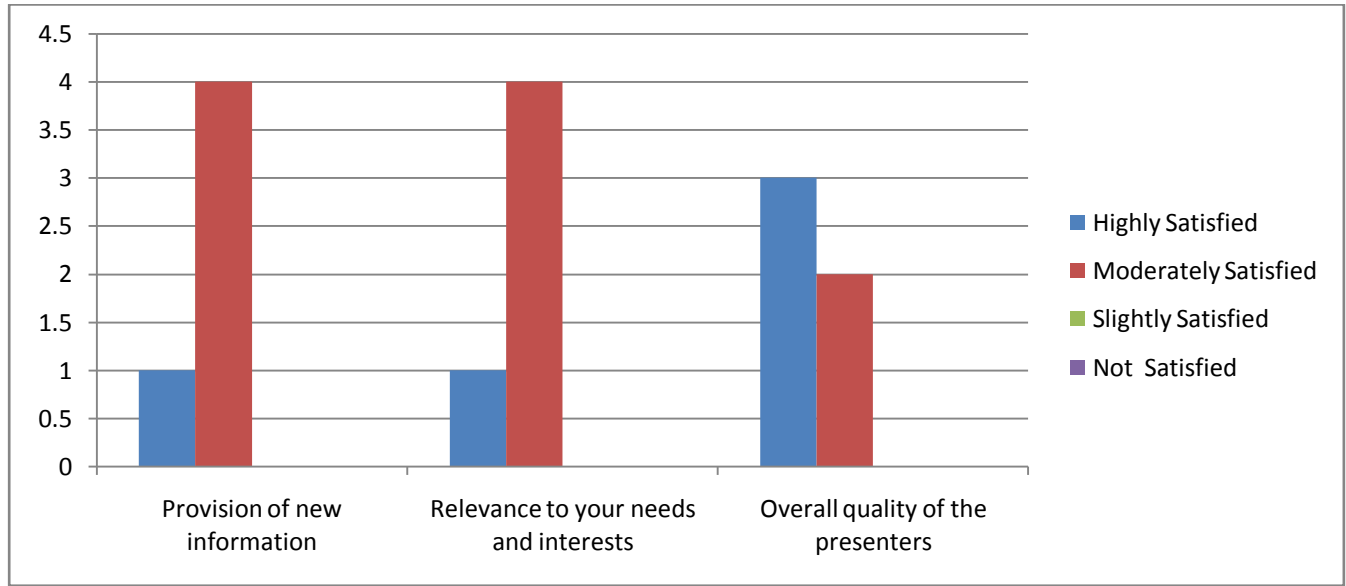
Comments:

- Didn't have enough time to network, Guild presenter was quite negative and not prepared
- Debra Rowett and Dr. Saphir Shakib were very good presentations, opportunity for a round table would have been appreciated; this is a well established, successful group that need to be supported; there is much that this group can share with each others to build on current successes
- Didn't have any time to network; Guild was negative and unprepared
- Not as useful as previous format; i.e. Better info sharing with round table format
- Other than Debra Rowett speakers did not understand where we are at; meant to have time for all to share division updates- didn't happen; Saphir excellent as always
- A good opportunity to catch-up with facilitators and hear what they are doing within the QUM portfolio
- Debra Rowlett session provided inspiring evidence re: QUM and integration with many other division programs; Craig gave a stakeholders update from AGPN re: Health Reform which reinforced yesterday's session; Michael Robertson – Guild due to the planning agreement not due for completion until next year, Michael was unable to answer/comment on some questions around the HMR business rules; Amanda joined the group to answer questions re: resources and future HMR/QUM meetings, unfortunately I was not aware this forum was a QUM facilitators meeting; as a rural facilitator not having access to these meetings has been a challenge and would like GPSA to address this further; due to the structure of this forum and as facilitators wear a number of hats so to speak not all facilitators were able to attend; regarding facilitators contributing speaker presentations at next years National Medicare Symposium (which we are contracted to attend) in past years the facilitators group had established a sub-committee by now to develop poster presentations – this has not happened since group meetings have not occurred!!

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NiGP – (5 evaluations returned)

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Provision of new information	1	4		
Relevance to your needs and interests	1	4		
Overall quality of the presenters	3	2		



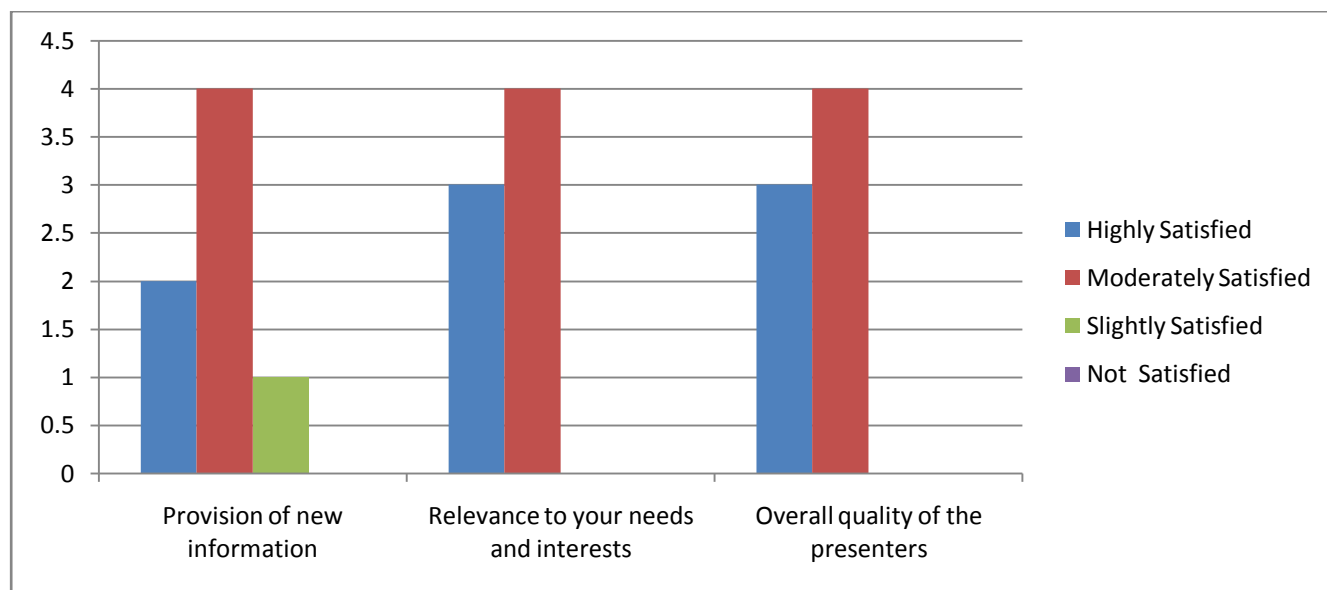
Comments:

- Not having all NiGP reps present limited the interaction/discussions; would have been disappointing for presenters also
- Nurse practitioner info was fantastic, well presented, relevant; NiGP for a small program for a rural division entails too many meetings and discussions, which is representative
- Unhappy with month – December for program meeting
- Unacceptable ½ hour lunch

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PCIP/CDM – (7 evaluations returned)

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Provision of new information	2	4	1	
Relevance to your needs and interests	3	4		
Overall quality of the presenters	3	4		



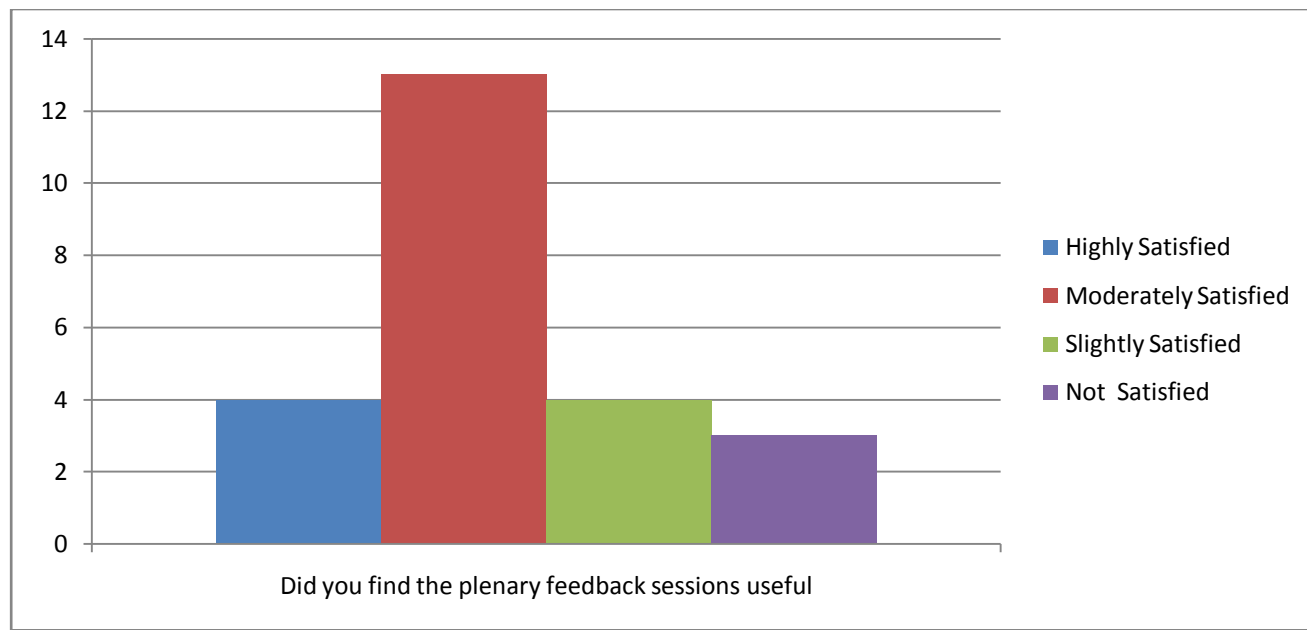
Comments:

- Well facilitated
- Good opportunity to catch-up with division facilitators; Re: LMP would have been useful to have a longer discussion around the program – sharing ideas/collaborating – rather than having DIFL discussion
- Excellent opportunity for open discussions valuable to hear/what other divisions are doing

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Program Specific Presentations

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Did you find the plenary feedback sessions useful	4	13	4	3



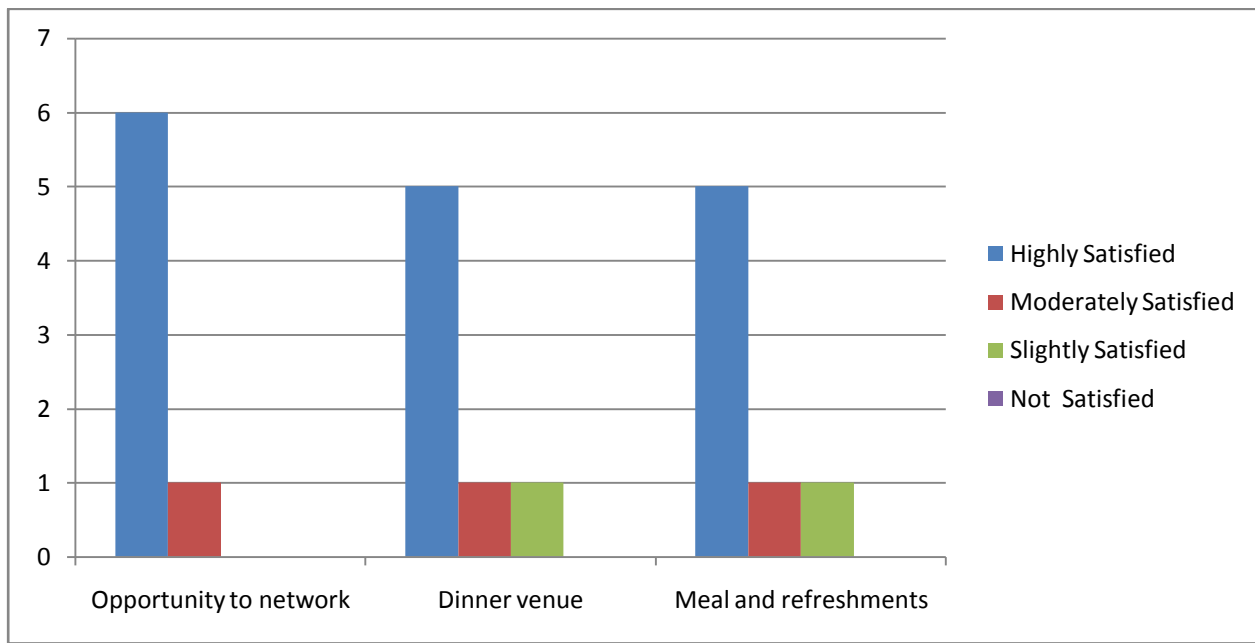
Comments:

- Relevance for divisions in general, but unnecessary for other programs
- Interesting to hear what's happening in other programs but would prefer to hear personally my own programs, i.e. there is a conflict when a person runs 2 programs
- Didn't really feel relevant – interesting to hear but would have used the time on our specific interests
- This was too long – needed perhaps to be distributed another way as having 1 hour of talking (about topics you have been involved in or may not work be interested in) were too much
- Interesting to hear what is happening in other sections of division land
- Required greater linkages between programs to be useful
- A good opportunity to get together
- Again as divisions' staff generally run a number of programs running the plenary sessions at the same time is not convenient
- Would have preferred to attend all relevant sessions

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Networking Dinner

	Highly Satisfied	Moderately Satisfied	Slightly Satisfied	Not Satisfied
Opportunity to network	6	1		
Dinner venue	5	1	1	
Meal and refreshments	5	1	1	



Comments:

- Bingo was great – food ok, wine nice, cheese dry and biscuits stale
- Good to have bar as well
- Did not attend due to fatigue after a long day
- Delicious – but too much food

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Responses in response to the Forum

Please provide General Practice SA with feedback on “what your enjoyed”, “what you did not enjoy” and “what you would like included next time”

- Would have preferred a whole day for the immunisation meeting to be able to catch up, network and have enough time to be able to discuss the things important to our program
- We need one-day immunisation workshops twice a year
- Overall excellent opportunity to network, learn from each other, thank you to Sue Billett for her coordination of this conference (you deserve a large alcoholic drink)
- Better facility that isn't too small, extra free parking and more toilets
- Disappointed that I was unable to attend both forums for my programs clashed with each other, i.e. NiGP and immunisation
- We need one day on immunisation workshop, twice a year; their coffee was terrible (Rydges)
- Parking was atrocious, food ordinary, immunisation session overlapped into lunch, hopefully attendance numbers illustrated the lack of success of this workshop
- Timing of forum – e.g. not in December could have achieved better attendance; GPSA need to look broadly at what other things are on that may clash with workshops and meetings as people won't attend in the future
- Toilet facilities poor- not enough – not working!!; nice venue though – great view
- Perhaps a sit down lunch would have been as option to consider
- Some of the MC's lighthearted comments could be more sensitive to those who are passionate about areas in which we work (immunisation) that we were keen to pursue discussion groups into our precious lunch breaks
- Parking car bit of a problem; parked near Greenhill Rd both days, good for exercise
- I feel the program was poorly organised. There was so little time in regards to preparation before the forum, poor resources available, poor time managed; This format did not work; Sue has been a very good host; Dr Briscoe's talk very good
- More discussions time within program groups, less overlap of program; Time management poor – short staffed, venue not great; Sue did a great job; MC some comments not always humorous
- Last speaker – Dr Penny Briscoe – a highlight, fantastic?
- I would like to suggest December is not a convenient time to be out of the office, well done to GPSA on a successful conference overall
- As I work across multiple programs it was difficult to choose!, concurrent sessions – would liked to have attended all
- Could you consider changing the 26th February 2010 forum, AGPN have a forum in Sydney