

## Where is my personal information being stored?

The Health Provider Registry is stored on a secure hosted server within a professional ISP environment. This information can be reviewed or edited by you at any time, as stated in the 'How do I update my details' section of this brochure.

## Who owns the Health Provider Registry?

The Health Provider Registry is an initiative of General Practice SA Inc. The South Australian Department of Health has sponsored the Health Provider Registry. The HPRy is supported by the Divisions of General Practice, Specialist Colleges and Allied Health Professional bodies listed at [www.gpsa.org.au/hpry](http://www.gpsa.org.au/hpry)

For further information about the Health Provider Registry, contact The HPRy team at [hpry@gpsa.org.au](mailto:hpry@gpsa.org.au) or phone (08) 8271 8988 or free-fax 1800 00 11 40  
For a full Health Provider Registry privacy policy please go to [www.gpsa.org.au/hpry](http://www.gpsa.org.au/hpry)

## In conjunction with the following organisations

*Divisions of General Practice in SA, NT, south western NSW and western Victoria*

*Medical Specialist Colleges in SA*

*Allied Health Professional Associations in SA*

## Is the HPRy different to the Human Services Finder (HSF)?

The HPRy provides a different service from Human Services Finder (HSF) operated by the South Australian Department of Health.

The HSF is a free Internet-based service directory which assists the South Australian public to quickly locate health and other community services in their area.

The HPRy is a contact directory for health care providers for communicating clinical patient information to other health care providers.

Health care providers can choose to have their details included in one, both or neither of these directories.



# Health Provider Registry

## Information Brochure

providing better, safer, faster distribution of clinical healthcare information to doctors and allied health professionals



sponsored by



**Government of South Australia**  
Department of Health

## What is the Health Provider Registry (HPRy)?

Currently it is a listing of where doctors work and can most effectively be contacted. The inclusion of allied health professionals makes the registry a central and authoritative source of health providers' contact details to enable communication of patient information across the state.

## What is the Health Provider Registry used for?

The HPRy's primary purpose has been to transfer clinical patient information eg discharge summaries and specialist referrals. The HPRy is also used to communicate public health alerts to doctors eg food poisoning or epidemics. The inclusion of allied health providers will facilitate referrals and team care arrangements between general practice and allied health professionals.

The HPRy provides a different service to that provided by the Human Services Finder (HSF), which is operated by the SA Department of Health. HSF is a free Internet-based service directory which assists the South Australian public to quickly locate health and other community services in their area. The HPRy is a contact directory for use by health care providers for the purpose of transferring clinical patient information to other health care providers. Health care providers can choose to have their details included in one, both or neither of these services.

## Who has access to the Health Provider Registry?

Any health related organisation or private practitioner who has a clinical need to communicate with GPs, specialists or allied health professionals about their patients will have access. The HPRy facilitates improved communication between Adelaide's eight metropolitan public hospitals and doctors via careconnect.sa's Oacis computer system. The HPRy is used by other hospitals (private, rural), health units and clinical services.

**All health professionals listed on the HPRy are also provided free access to the HPRy for the purpose of communication of patient information and to update their details online.**

Subject to conditions, your local Division, College or Association will have access to your details.

## What are the benefits for doctors and allied health professionals and their patients?

- **One directory for healthcare providers for referrals and communications.** It includes providers' Medicare status and service provision details eg specialisations
- **The HPRy is available (via web) free of charge to all providers who consent**
- **Enables more appropriate referrals from GPs**
- **Facilitates more timely and accurate distribution of patients' clinical information to doctors and AH**
- **Saves time.** Providers will only need to update their contact details once whenever they move to notify other health care providers
- **Enables public health alerts to reach all doctors efficiently**

## How do I have my details included on the Health Provider Registry?

All health professionals will need to 'opt in' by filling in and signing the consent form. For copies of the consent form go to [www.gpsa.org.au/hpry](http://www.gpsa.org.au/hpry). A health professional can withdraw his/her consent at any time by contacting (08) 8271 8988.

## How do I update my details if they change?

You can log onto [www.healthproviders.com.au](http://www.healthproviders.com.au) and update your details online (to obtain your logon go to [www.gpsa.org.au/hpry](http://www.gpsa.org.au/hpry) and download the HPRy Location Access Application form). This supplies the updated information to every other user of the registry.

Alternatively if you have consented to list on the HPRy, your local Division, College or Association can also update your details on your behalf when you notify them of changes.

## How is access to the Health Provider Registry controlled?

Electronic versions of the registry are accessible to participating Health Provider Registry subscribers only. Access to the registry is password protected and encrypted, preventing general public access.

The use of the registry by any person or organisation outside the terms of their agreement may result in termination of access to the Registry and possible legal proceedings under the Privacy Act 2000.

## How is my personal information secured on the Health Provider Registry?

When the Health Provider Registry sends your contact details to registry users, the privacy of those details is protected by encryption at the same high degree of security as used by financial institutions.

Please note that the Internet is a public medium and that General Practice SA Inc cannot guarantee that encrypted information being sent via the Internet cannot be intercepted.