

Feedback

You will receive a confidential feedback form to complete after your final appointment or when you choose to no longer attend. This form will be given to you or mailed with a reply paid envelope. Please return this form to the Murray Mallee General Practice Network who manage this service. Your feedback is important and is aimed at helping us to improve the program.

Please note however, if you would like to provide feedback at any time during your care you may wish to contact your GP, the Practice Manager at Bridge Clinic or the Program Manager at Murray Mallee General Practice Network on the numbers below.

Murray Mallee GP Network

T: 08 8531 1303

Bridge Clinic

T: 08 8532 2322

Murray Mallee General Practice Network



11 West Tce
Box 292
Murray Bridge SA 5253
T: 08 8531 1303
F: 08 8531 1427
W: www.mmgn.org.au

Mental health shared care in general practice



Consumer brochure

A partnership between
Murray Mallee General Practice Network
and Bridge Clinic

Information for consumers

Today you and your GP completed a GP Mental Health Treatment Plan. As a result you have agreed to attend an appointment with an experienced and trained mental health clinician. This appointment is for ongoing support and is free of charge to you.

The aim of the appointment is to improve your skills, knowledge and understanding of a range of issues that may be affecting your mental health and general wellbeing.

Your Shared Care Clinician will support you in consultation with your doctor to provide a specific care plan. This may cover your care and treatment as well as support information.

Staff are specialised and experienced in working with a range of issues and can provide you with information and direct support services.

What does this involve?

You will be able to see your Mental Health Clinician at your regular GP Clinic. At your first appointment your clinician will talk with you about your concerns and try to get an understanding of your situation. To do this effectively you will be asked a range of questions to help find the best way of improving your overall physical and mental health together. Sometimes this may require that you be referred to another service.

Privacy

You will be given information regarding your rights under the Privacy Act at your first appointment. You will also be asked to sign a consent form allowing your mental health clinician to communicate with other professionals involved in your care. If you have any concerns about your privacy you will be able to discuss this with your clinician at this time.

Attendance

You will be contacted by the practice regarding your first appointment. It is important that we know how to reach you. Please ensure that we have your correct address and phone number for this reason.

After your appointment your clinician will decide with you whether a follow up consultation is required. This will be based on need and your availability to attend.

If you are unable to attend an appointment or wish to reschedule please contact the surgery as soon as possible. This is to ensure that others on our waiting list might be offered a time.

