

GPSA Information Services Team - an introduction

This team commenced in July 2009

The team comprises:

Who	Title	Key Responsibility Areas
Peter Drake	Senior Manager Information Services	Management, Planning, Leadership, IS coordination
Gary Holzer Jill Poulton Carol Kuerschner	HPRy Manager HPRy Coordinator HPRy Program Support Officer	Health Provider Registry – SA, NT, Tas & Qld
Greg Holden	Information Services Manager	e- Health, CRM, IM, Integrated Information System
Marcus Windle	Business and Information Analyst	Interplan, Business Analysis, Integrated Information System, Reporting Systems

Key Responsibility Areas

Business Analysis

Analysing business systems, requirements and processes. Using the output to design, refine and improve business operations.

CRM

Customer Relationship Management (CRM) project.

Provide project management to the design and implementation of this GPSA project.

e- Health

Key contact and lead operative for the e-Health program.

Health Provider Registry (HPRy)

The HPRy is a web based system that facilitates the linking of health service providers (e.g. GPs, Specialists and Allied Health workers) through a database of provider details.

Was originally used to improve the delivery and management of inpatient discharge summaries. It continues to grow....

IM

Information Management

Provide advice and support to GPSA and the SA Divisions Network

Integrated Information System

A GPSA project to take its current and new electronic systems and integrate them to facilitate management, reporting and communications.

Interplan

Is a web based application for integrated planning, implementation, monitoring and strategic management.

Reporting Systems

Using the available and proposed resources to develop an integrated reporting system that also better informs the Network for both reporting and planning purposes.

More to follow in future editions.....