

Dear Valued Member,

RCNA would like to take this opportunity to let you know about a series of upcoming activities in Adelaide and nationally in 2009/2010. Please make a note of these dates and add them to your calendar.

We look forward to seeing you at these activities throughout the year.



2009 RCNA Workshop Series

Topic: *Skills and strategies in mediation and managing conflict*

This workshop presented by Dot Yam will be held in Adelaide on Wednesday 14 October 2009.

Dot is a registered nurse with a background in education, management, counselling and coaching. Those who attend Dot's seminars find them motivating, practical and relevant to the health care environment of today.

The workshop will cover:

- identifying unacceptable, disagreeable and challenging workplace behaviour
- planning approaches to manage difficult situations
- devising problem solving strategies
- adopting positive action towards negative attitudes
- how to give positive and constructive feedback
- developing skills and strategies for use within the mediation process.

Attendance at this workshop attracts 5 RCNA Continuing Nurse Education (CNE) points.

Please **click here** for further information or to download a registration form.



RCNA's 2009 Primary Health Care Conference will be held at the Hilton, Adelaide from 8-10 November 2009.

The aim of the inaugural RCNA Primary Health Care Conference is to explore opportunities for greater integration of nursing services in the delivery of primary health care and to critically debate and analyse how the nursing role will function alongside other health care professions.

The conference will feature two keynote presentations the first by Dr Tony Hobbs, general practice obstetrician at Cootamundra in the NSW Riverina district and the second by Mr Mark Smith, General Manager, External Relations at Royal District Nursing Service in Melbourne.

Dr Hobbs is a general practice obstetrician at Cootamundra in the NSW Riverina district where he has promoted an innovative model for integrated primary care. He is Chair of the Riverina Division of General Practice and Primary Health and the immediate Past Chair of the Australian General Practice Network. Dr Hobbs chairs the National Primary Health Care Strategy External Reference Group which was established to assist the Government in developing a national primary health care strategy.

Dr Hobbs keynote address will be *Primary health care reform - some reflections*.

Mr Mark Smith has over 25 years experience in health care in Australia, including over 15 in senior management. With an initial background in critical care nursing, Mark moved to hospital management before expanding into the multidisciplinary community care environment. Mark maintains a strong interest in primary care and community health as demonstrated through his roles, amongst others, as the chair of the Victorian Primary & Community Health Network, and chair of RCNA's recently established Community & Primary Health Care Faculty Advisory Committee. Currently employed as General Manager, External Relations at Royal District Nursing Service in Melbourne, Australia's largest provider of home-based nursing services, Mark's role carries responsibilities for monitoring health care market developments and directions in government policy; identifying and opportunities to influence state and national directions in community care; delivering improved stakeholder relations; and raising the profile of district nursing. Mark has spoken at many national and international conferences, particularly in the areas of clinical leadership, the evidence-practice gap, and primary care nursing, and in 2008 contributed the chapter '*Changing focus along the continuum of health care*' to the book *Community Nursing in Australia*.

Mark's keynote address is titled *Alma Ata declaration – how far we **haven't** come in the last 30 years*.

Please [click here](#) for more information or to register.



**2010 International Nurse Practitioner/Advanced Practice Nursing Network Conference
– 8-11 September 2010**

The 2010 International INP/APNN Conference, hosted by RCNA, will be held in Brisbane, Australia from 8 – 11 September 2010. Titled *Advanced nursing practice responding to changing environment: creating opportunities, enhancing services and maximising outcomes*, the conference aims to explore how advanced nursing practice can respond to the many demands placed on health care systems in an environment of constant change.

The International Council of Nurses (ICN) and the INP/APNN invite you to participate in the 6th International Conference on Advanced Nursing Practice by submitting an abstract for an oral or poster presentation.

Please **click here** for more information on submitting an abstract.

The closing date for abstract submissions is 19 October 2009

For further information on any of the activities listed please contact the RCNA Events Team:

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